



Hours Not Worked Community Services

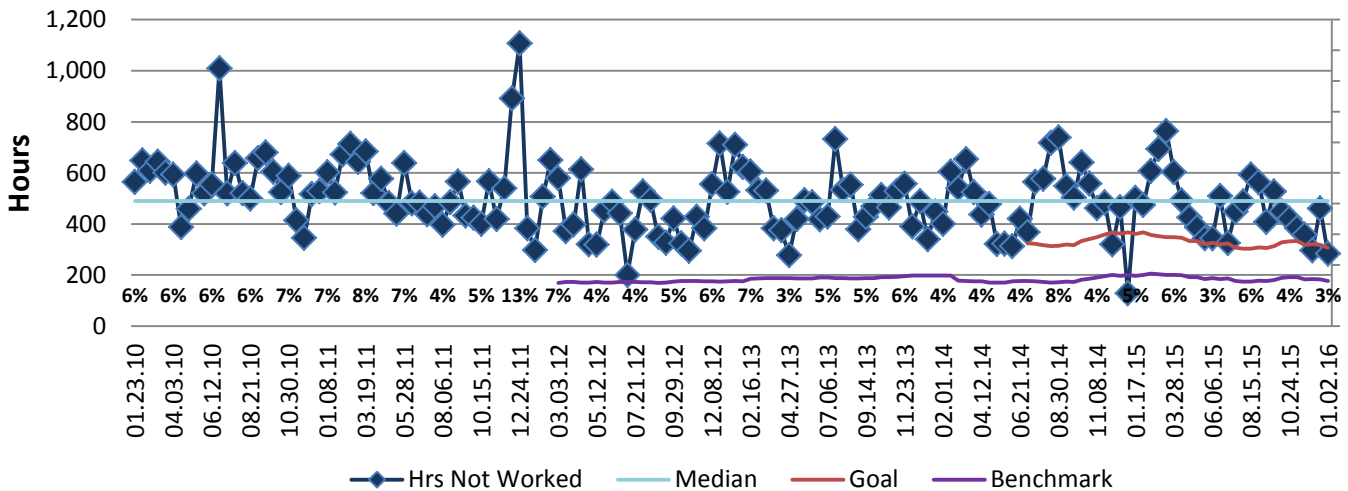
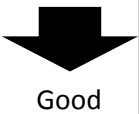


KPI Owner: Gena Redmon

Process: Time and Attendance

Baseline, Goal, & Benchmark		Source Summary	Continuous Improvement Summary		
Baseline: FY2014 4.9% average. Goal: Reduce hours not worked to 3.3% (mean of baseline and benchmark) by June 2015. Benchmark: Local Government Rate of 1.9%		Data Source: Payable Time PeopleSoft Goal Source: Scope Summary Benchmark Source: Bureau Labor Statistics	Plan-Do-Check-Act Step 4: Generate and prioritize potential solutions Measurement Method: Total # of hrs per month employees were not at work performing normal job functions (excludes vacations & holidays), rate calculated by dividing by total standard hours Why Measure: Better understand culture impact on employee attendance Next Improvement Step: Pilot short term &/or long term solutions		
How Are We Doing?					
01.04.15-01.02.16 12 Month Goal	01.04.15-01.02.16 12 Month Actual		12.20.15-01.02.16 Goal	12.20.15-01.02.16 Actual	
8,542	12,149		308	284	
Hours	Hours		Hours	Hours	

Hours Not Worked



01.04.15-01.02.16 Pareto Analysis

